

SentriSmart™ keeps getting Smarter:

Non-Bluetooth® Shackle Release

Using SentriSmart™2.5.0, you can release the shackle on a non-Bluetooth® lockbox using a Mobile Shackle Release Code. Use the following steps in order to do this successfully:

1. Login to the SentriSmart™ application.
2. Go to the **Lockbox Tools** tab.
3. Tap on the non-Bluetooth® lockbox you would like to release the shackle on.
4. Tap on the **Release Shackle** button.
5. Enter your PIN and tap the **Get Shackle Code** button.
6. Your Mobile Shackle Release Code will be displayed along with steps on how to use it at the lockbox.

*Note: If the lockbox is customized, releasing the shackle this way will not clear the lockbox settings. In order to clear the custom settings, you can use the lockbox owner or the borrower's SentriCard® to release the shackle. You could also use the lockbox owner or borrower's SentriCard® to go through the **Func+6+5+ENT** process on the lockbox keypad.*



This function requires the most recent version of SentriSmart™ (version 2.5.0)

Summary

SentriLock continues to develop their products and make them easier for you to use. If you need assistance or have any questions, feel free to contact SentriLock Support. Visit our video library at <https://www.youtube.com/user/SentriLock1/>.

Last update to this topic: February 22, 2016.